

Customer Feedback Form

In order to serve you better, we would like to know you better. Please tell us a bit about yourself and the books that you are now returning. We will use this information to select your next sets of books. Merci !

Please circle as applicable

Age of your child(ren): 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Things they/s/he enjoy(s):

They/s/he speak(s) French: yes no They/s/he read(s) French: yes no

Mother speaks French

Father speaks French

No French speaking at home

Our expectations for this service are:

	Book 1		Book 2		Book 3		Book 4	
Book Title								
Did you enjoy this title?	Y	Ν	Y	N	Y	Ν	Y	Ν
Would you like to re- ceive more books like it	Y	Ν	Y	N	Y	Ν	Y	Ν
same author	Y	Ν	Y	Ν	Y	Ν	Y	Ν
same collection	Y	Ν	Y	Ν	Y	Ν	Y	Ν
Would you like to get sequels of this book?	Y next time	N N/A later	Y next time	N N/A e later	Y next time	N N/A e later	Y next time	N N/A e later

If you did not enjoy a title, would you please tell us why?

Book Title: I did not like it because

If you have titles that you would prefer not receiving, please list them here

If there are titles listed on our website that you would like to receive, please list them here

If you have any suggestion for Les Petits Livres so we can improve our offering and service, please tell us here